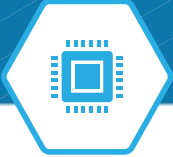


Cloud-Based Compliance Recording



Zero hardware or software footprint within your organization



Natively Record Audio, Video and Screensharing



Meets GDPR, MIFID II, HIPAA with built-in recording notifications and 256bit encryption



Fully managed, native Azure Software-as-a-Service



Data is stored securely in your choice of Azure data center, helping you comply with data sovereignty requirements



Target recordings by Call Queue or DNIS



Target specific meetings based on the meeting organizer and/ or a specific keyword in the subject line of a meeting



Recording restriction by meeting organizer and keyword in the subject line of a meeting



Record on Demand and PCI Muting



Instant scale - no delay in growing your business

 Solution certified for **Microsoft Teams**

Uniquely activated as a fully managed service while utilizing the flexibility of Azure services, IXCloud enables instant and elastic scalability to support business growth and provides the necessary tools to maintain compliance and enhance business performance. The IXCloud OpenAPI also enables companies and third-party developers to benefit from IXCloud native capture technology, whether it be integrating with internal systems or building a third-party application.



Convenience

- 1 Basic call recording requirement
- 2 Cannot be used for legal requirements
- 3 User activated
- 4 Recordings are stored in OneDrive for Business / SharePoint Online, per user



Compliance

- 1 Critical business requirement – Regulatory bodies and industry
- 2 Protects your company against liability or disputes (cannot be tampered with)
- 3 Policy driven and cannot be disabled
- 4 Recordings are encrypted and centrally stored, securely and controlled



Type

- 1 Initiator
- 2 Target
- 3 Storage Owner
- 4 Notification Required
- 5 Access Owner
- 6 Retention Policy
- 7 Search and Playback
- 8 Transcriptions

Convenience (Regular Teams Recording)

- User
- Per-call / meeting
- User
- Yes
- User
- Optional
- Basic
- Basic



Compliance Recording Solution

- Admin (system)
- Per-user
- Compliance
- Yes
- Compliance
- Yes
- Advanced
covers all compliance cases
- Advanced
searchable and compliant

Numonix, a leading innovator in interaction recording solutions, provides a versatile portfolio of TDM, VoIP, mobile, and Microsoft Teams interaction recording and QM solutions available in on-premise and cloud integrations. Numonix empowers organizations to improve regulatory compliance, resolve disputes and enhance the customer experience by granting safeguarded access to their recordings and agent/customer data.

Numonix differentiates its solutions through affordability, versatility, scalability, breadth of integration, and the control it affords users over their recordings and agent/customer data. Numonix has stayed at the forefront of understanding customer's needs, often pioneering features before the rapid adoption curve by customers.