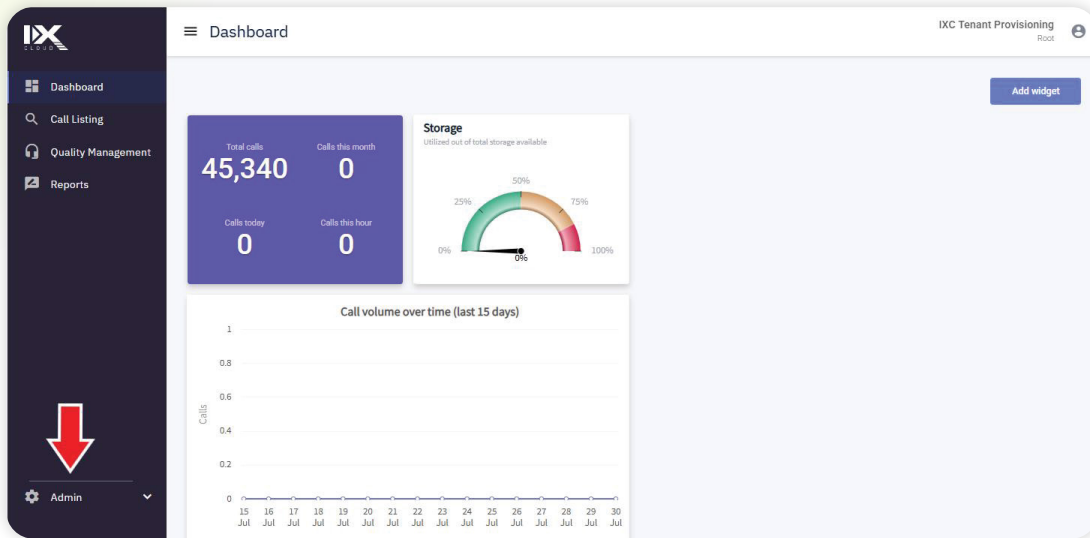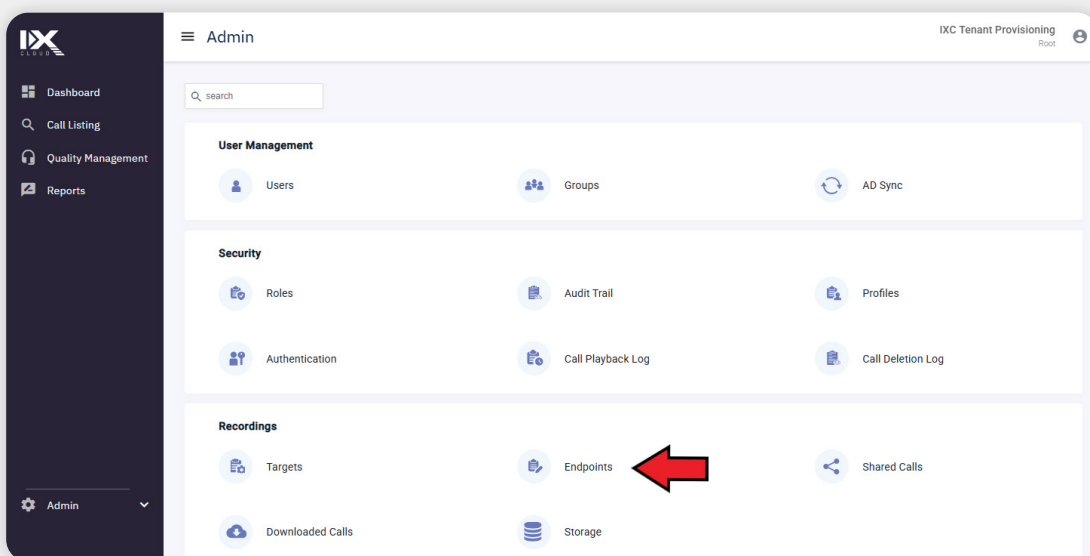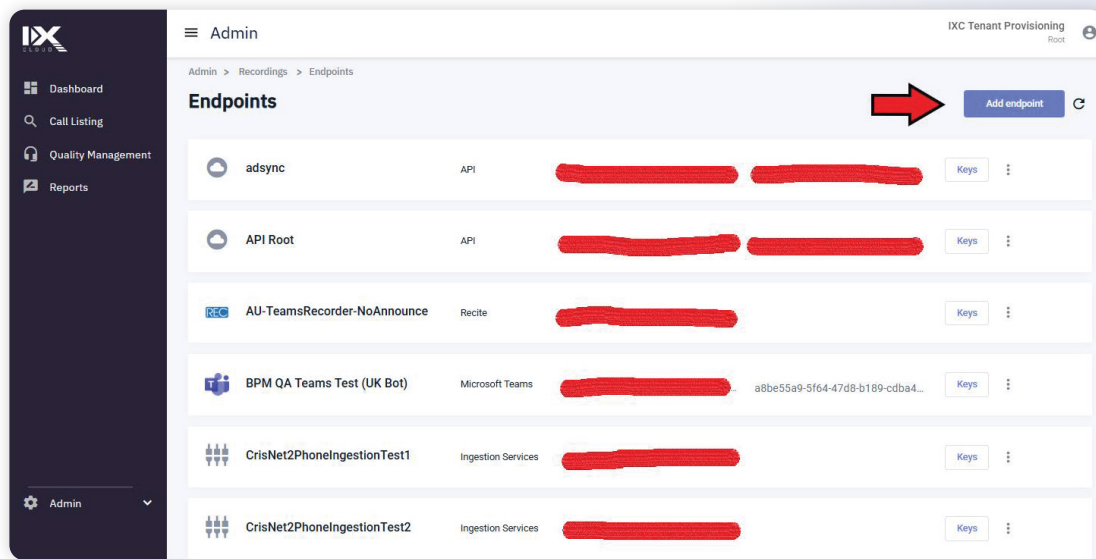# CONFIGURING IXCLOUD FOR WEBEX CONTACT CENTRE
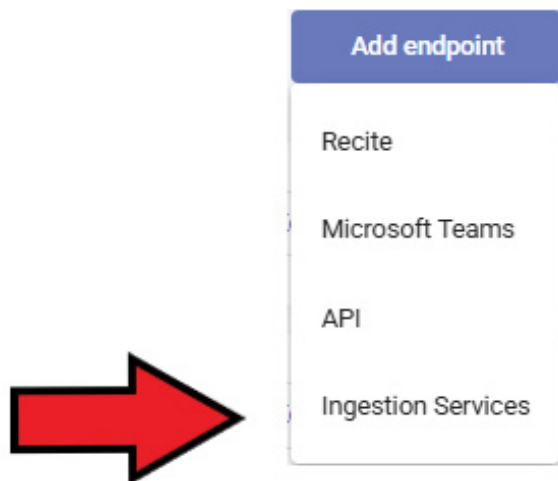
STEP 1: Once logged in to IXCloud, open Admin.

STEP 2: In Admin select Endpoints

STEP 3: Next click **Add Endpoint.**

STEP 4: From the drop-down, select **Ingestion Services**

STEP 5: Enter your desired **Endpoint name** and click **Create.**

STEP 5: Find your new Endpoint in the list and click **Keys.**
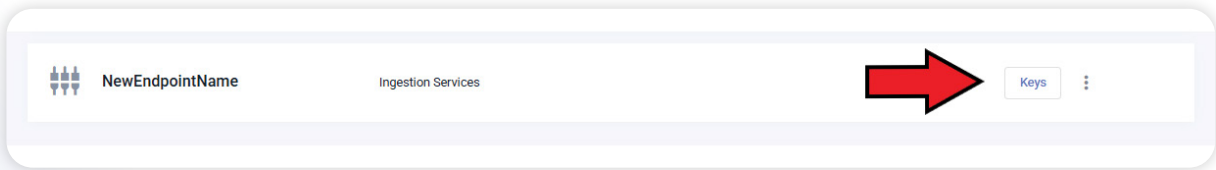
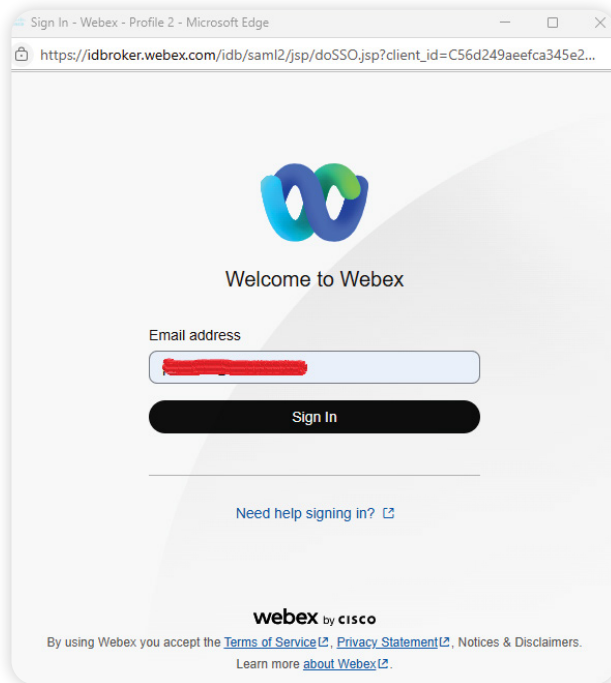## STEP 6: Now click **Create Key.**
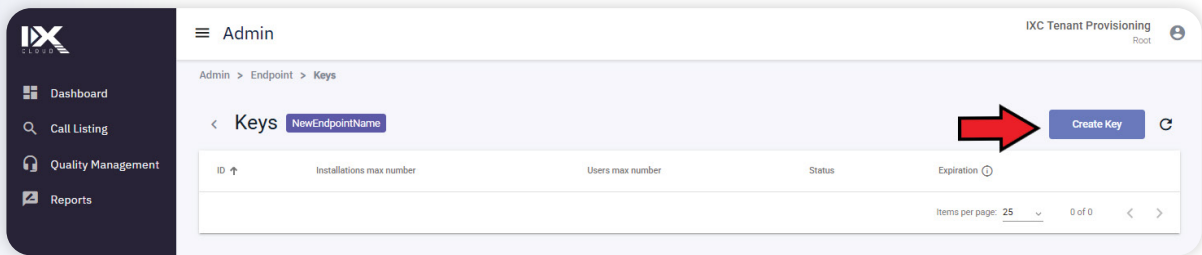
STEP 7: Select **Webex Contact Center** for the Sub Type, **Never** for the Expiration and choose the **User Group** for Webex recording. Then click **Authorize.**

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STEP 8: Authenticate your access to **Webex.**
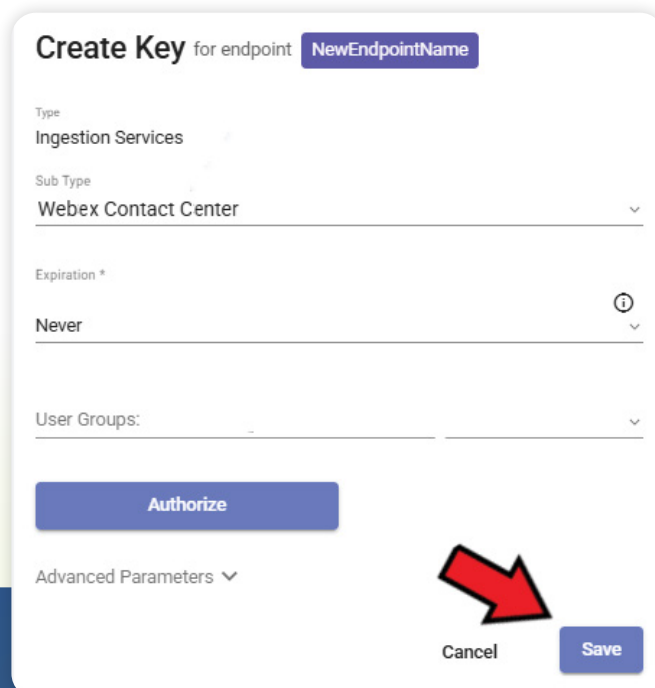
STEP 9: Now you should see a **check mark** in the Authorize button. Click **Save.**

THAT'S IT! YOU NOW HAVE A **WEBEX ENDPOINT** SETUP IN IXCLOUD **READY TO RECEIVE CALLS.**