Subscription Services

2026

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1. BUSINESS

PBX: MICROSOFT TEAMS ONLY
FEATURES INCLUDE:

- Audio Recording
- VBSS Recording
- Video
- Quality Management
- Role Based Security (Custom roles)
- Playback permissions
- Dashboard widgets
- GRS Storage (1TB Included)
- 256BIT AES Encryption
- Legal Hold
- Shared links
- Compression
- Custom Retention profiles
- Tenant Recording Profile
- Security profiles
- OpenAPI Access

TERMS

- Minimum 20 users
- Year term in advance or Monthly payments

2. ENTERPRISE

PBX: TEAMS PLUS OTHER NON-MICROSOFT PBXS

FEATURES INCLUDE:

- Audio Recording
- VBSS Recording
- Video
- Role Based Security (Custom roles)
- Playback permissions
- Dashboard widgets
- GRS Storage (1TB Included)
- 256BIT AES Encryption
- Legal Hold
- Shared links
- Compression
- Custom retention profiles
- Security profiles
- Group Recording profiles
- OpenAPI Access
- AD Sync
- Bring Your Own Storage Access
- Record on demand App
- PCI Muting App
- Cancel Recording App
- Teams plus other

TERMS

- Minimum 20 users
- Year term in advance or Monthly payments

3. HYBRID

PBX: EXCLUDING TEAMS
FEATURES INCLUDE:

- Audio Recording
- Role Based Security (Custom roles)
- Playback permissions
- Dashboard widgets
- GRS Storage (1TB Included)
- 256BIT AES Encryption
- Legal Hold
- Shared links
- Compression
- Custom retention profiles
- Security profiles
- OpenAPI Access
- AD Sync
- Bring Your Own Storage Access
- PCI Muting App
- Hybrid Connector

TERMS
- Minimum 20 users
- Year term in advance or Monthly payments

NUMONIX
YOUR RECORDING YOUR WAY

4. COMPARISON

FEATURE:	BUSINESS Per user/Month (Teams PBX)	ENTERPRISE Per user/Month (Teams + Other)	HYBRID Per user/Month (Ex-Teams)
AUDIO RECORDING	✓	✓	✓
VBSS RECORDING	✓	✓	
VIDEO	✓	✓	
ROLE BASED SECURITY (CUSTOM ROLES)	✓	✓	✓
PLAYBACK PERMISSIONS	✓	✓	✓
DASHBOARD WIDGETS	✓	✓	✓
GRS STORAGE (1TB INCLUDED)	✓	✓	✓
256BIT AES ENCRYPTION	✓	✓	✓
LEGAL HOLD	✓	✓	✓
SHARED LINKS	✓	✓	✓
COMPRESSION	✓	✓	✓
CUSTOM RETENTION PROFILES	✓	✓	✓
SECURITY PROFILES	✓	✓	✓
OPENAPI ACCESS	✓	✓	✓
TENANT RECORDING PROFILE	✓		
GROUP RECORDING PROFILES		✓	
AD SYNC		✓	✓
BRING YOUR OWN STORAGE ACCESS		✓	✓
RECORD ON DEMAND APP		✓	
PCI MUTING APP		✓	✓
CANCEL RECORDING APP		✓	
TEAMS+ OTHER		✓	

5. CONSUMPTION BASED

ADDITIONAL STORAGE

TRANSCRIPTION

6. USER BASED

QUALITY MANAGEMENT

7. FEATURE DESCRIPTIONS

FEATURE:	DESCRIPTION:
AUDIO RECORDING	Recording of audio modality.
VBSS RECORDING	Recording of Video-Based Screen Sharing.
VIDEO	Recording of Video.
ROLE BASED SECURITY (CUSTOM ROLES)	Create custom roles with permissions to allow or restrict access/edit to various elements of the tenant.
PLAYBACK PERMISSIONS	Restrict or allow view/playback of calls on a user or group basis.
DASHBOARD WIDGETS	Dashboard with widgets on recorded call activity, storage usage and transcription usage.
GRS STORAGE (1TB INCLUDED)	Geo-redundant storage for interactions stored (Using Azure GRS, uptime is 16 9's).
256BIT AES ENCRYPTION	Each call is encrypted with its own unique encryption key - 256BIT AES.
LEGAL HOLD	Apply legal hold to calls that should be excluded from custom retention purges.
SHARED LINKS	Share expiring links to call without sending unencrypted copies. Links can be disabled before expiration if required.
COMPRESSION	Compression applied to calls to reduce storage requirements. Compression can be disabled.
CUSTOM RETENTION PROFILES	Create custom retention profiles and assign them to groups. Retention applied by number of days.
SECURITY PROFILES	Apply roles to security profiles to assign group-based roles.
OPENAPI ACCESS	Access to the IXCloud OPENAPI (Documentation to be provided on request).
TENANT RECORDING PROFILE	Create tenant recording rule (Restrict to only record PSTN only, meetings, internal, external, incoming, outgoing calls).
GROUP RECORDING PROFILES	Create custom recording rules and assign them to groups. (Restrict to only record PSTN, meetings, internal, external, target by keyword in meeting invitation, do-not record by organizer and keyword. Multiple permutations available).
AD SYNC	Auto-provision users and targets using AD-Sync. Users in AD groups are automatically configured or removed in IXCloud.
BRING YOUR OWN STORAGE ACCESS	Connection to use your own Azure storage blob instead of the platform included BLOB.

7. FEATURE DESCRIPTIONS

FEATURE:	DESCRIPTION:
RECORD ON DEMAND APP	Record-on-demand Teams app (For users who wish to use on-demand recording)
PCI MUTING APP	PCI muting App (For users who wish to do compliance muting while taking sensitive information)
CANCEL RECORDING APP	Stop and Cancel Recording. The option to stop and purge a recording in progress.
HYBRID CONNECTOR	Connector/Configuration

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YOUR RECORDING YOUR WAY