



CLOUD - NATIVE COMPLIANCE RECORDING

for Microsoft Teams



PRODUCT SUMMARY

IXCloud is a cloud-based interaction recording solution developed by Numonix, the innovator in capture technologies. Built on the runtime service fabric of Microsoft Azure, IXCloud empowers users to record with integrity, providing instant hyper-scale, security, and compliance plus the benefits of Data Sovereignty. Taking interaction capture into the future, IXCloud redefines versatility providing the ability to record, store and analyze interactions in the cloud. Its API framework also enables application development. Designed for a broad scope of users, including enterprise, consumers, hosted providers and carriers.

COMPLIANCE

Ensure regulatory adherence effortlessly. IXCloud's policy-driven recording rules guarantee compliance with industry standards, securely encrypting and centrally storing all recordings.

LIABILITY

Mitigate risks seamlessly. IXCloud's unalterable recording rules provide indisputable evidence, safeguarding your organization from liability. All recordings are encrypted and centrally stored for added security.

ANALYTICS

Harness actionable insights with ease. IXCloud fuels analytics engines and pre-built reporting dashboards, empowering informed decision-making. Uncover valuable trends and patterns from your securely stored recordings, driving strategic initiatives forward.



ZERO HARDWARE



FULLY MANAGED
CLOUD-NATIVE



DATA SOVEREIGNTY



KEYWORD SEARCH



ROLES BASED



GUEST
RECOGNITION



MEETS GDPR,
MIFID II, HIPAA



RISK
MANAGEMENT



SCALABILITY FOR
OPERATIONAL
EFFICIENCY

► IXCLOUD VS TEAMS RECORDING

ADMIN RECORDING RULES

With IXCloud, recording is initiated by an admin or system settings rather than relying upon user based monitoring.

COMPLAINT STORAGE

Calls are stored securely in the cloud in accordance with regulatory record retention policies rather than localized storage open to risk for access.

ADVANCED SEARCH & PLAYBACK

IXCloud enables advanced search and playback, mine conversations for keywords and full transcription to quickly resolve compliance needs.

► WHY NUMONIX?

Numonix enables businesses to thrive in an era of intelligence and automation with innovative capture, recording and playback solutions.

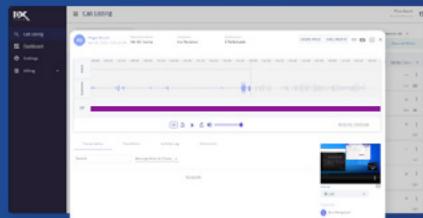
75%

of conversations are predicted to will be recorded and analyzed in 2025

2.7B

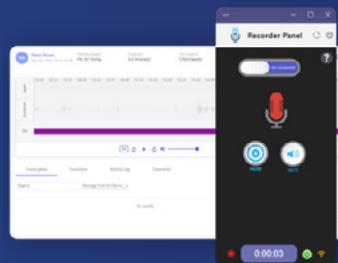
Meeting minutes or **45 million** hours recorded each year

► PRODUCT FEATURES



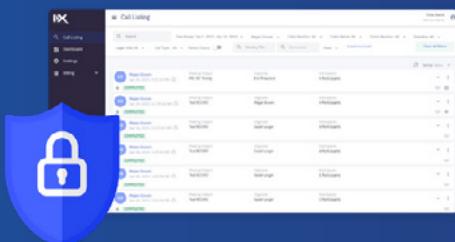
TARGET MEETINGS

Effortlessly capture specific meetings with Target Meetings feature. Seamlessly schedule, record, and archive meetings vital to your business operations.



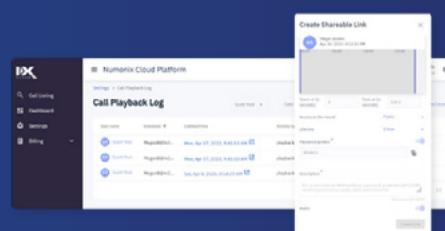
RECORD ON DEMAND & PCI MUTING

Built-in muting for PCI and sensitive data. This feature activates during automatic or on-demand call recordings via the Teams App, ensuring recording integrity.



DATA SECURITY

Roles based access and two-factor authentication, allows only authorized users access.



SECURE SHARE

Calls are digitally signed for tamperproofing and validation. Easily and securely share as needed with internal or external contacts.