



# CLOUD - NATIVE COMPLIANCE RECORDING for Microsoft Teams



## PRODUCT SUMMARY

IXCloud is a cloud-native interaction recording solution built for compliance-critical environments. Developed on Microsoft Azure, IXCloud enables organizations to securely capture, store, and govern call recordings at scale while meeting stringent regulatory and operational requirements.

Fully managed and requiring no physical or virtual infrastructure, IXCloud empowers enterprises to record with confidence—delivering high availability, strong data protection, and centralized control. Its extensible architecture supports analytics and integration workflows, making IXCloud a future-ready foundation for compliance, risk management, and operational insight.

### COMPLIANCE

#### Ensure regulatory adherence effortlessly.

IXCloud's policy-driven recording rules help organizations meet global and industry-specific compliance requirements. All recordings are securely encrypted and centrally stored, ensuring consistent capture, retention, and governance across Teams interactions.

Compliance features are designed to support frameworks such as GDPR, MiFID II, HIPAA, and other recording mandates, while maintaining audit-ready evidence and defensibility.

### LIABILITY

#### Mitigate organizational risk with confidence

IXCloud's unalterable recording policies ensure interactions are captured and preserved accurately. Each recording is encrypted and securely stored, providing reliable evidence to support internal reviews, investigations, and regulatory audits.

By removing reliance on user-initiated recording and local storage, IXCloud reduces exposure to gaps, omissions, and compliance failures.

### ANALYTICS

#### Accelerate review with AI on-demand post-call analytics.

IXCloud now supports AI on-demand post-call analytics directly within the user interface. Reviewers can select specific recordings and request AI outputs as needed, without running analytics across every call.

#### Available AI outputs include:

- Call summaries to reduce time spent replaying recordings
- Sentiment analysis to aid prioritization and review workflows
- PII redaction to remove sensitive identifiers from post-call outputs

This on-demand model enables faster, more focused oversight while maintaining control and cost efficiency.

#### Optional Add-Ons:

Advanced transcription and keyword search are available as optional add-ons, providing deeper search and discovery capabilities when required.

## SECURITY & DATA PROTECTION

Security is engineered into every layer of IXCloud.

Key capabilities include:

- 256-bit AES encryption for stored recordings
- Role-based access controls and two-factor authentication
- Secure sharing with auditing and digital signatures
- Granular retention policies and legal hold capabilities

These controls ensure recordings are protected throughout their lifecycle and remain audit-ready at all times.

## ZERO HARDWARE. FULLY MANAGED. CLOUD-NATIVE.

IXCloud is delivered as a fully managed Azure SaaS solution, eliminating the need for hardware deployment, maintenance, or upgrades.

Key benefits include:

- Cloud-native architecture
- High availability and geo-redundancy
- Scalable storage supporting data sovereignty requirements
- Rapid deployment with minimal operational overhead



ZERO HARDWARE



FULLY MANAGED CLOUD-NATIVE



DATA SOVEIGNTY



KEYWORD SEARCH



ROLES BASED



GUEST RECOGNITION



MEETS GDPR, MIFID II, HIPAA



RISK MANAGEMENT



SCALABILITY FOR OPERATIONAL EFFICIENCY

## ▶ IXCLOUD VS NATIVE TEAMS RECORDING

### WHY IXCLOUD?

With IXCloud, recording is initiated by system-level policies rather than relying on individual users. This ensures consistent capture aligned with compliance requirements.

Native Teams recording stores files locally and relies on user behavior, increasing risk and administrative overhead. IXCloud centralizes recordings in a secure cloud repository governed by policy, not discretion.

## ADVANCED SEARCH & PLAYBACK

IXCloud enables efficient search and playback of recorded interactions through its intuitive interface.

Optional add-ons extend these capabilities with:

- Full transcription of recorded calls
- Keyword search to accelerate discovery and review

These features are ideal for organizations that require deeper insight, investigation support, or advanced compliance workflows.

## PRODUCT FEATURES

### Target Meetings

Easily schedule, record, and archive specific meetings critical to business operations.

### Record on Demand & PCI Muting

Manually initiate recording when needed while ensuring sensitive payment and personal data is never captured.

### AI On-Demand Post-Call Analytics

Request call summaries, sentiment analysis, and PII redaction for selected recordings to accelerate review and triage.

### Data Security

Role-based access controls and two-factor authentication ensure only authorized users can access recordings.

### Secure Share

Digitally signed recordings enable tamper-proof sharing with full auditability.

## ▶ WHY NUMONIX?

Numonix builds recording technology for the most demanding compliance environments in the world. Our solutions are trusted by enterprises that cannot afford recording gaps, unclear audio, or governance failures.

We believe call recording is not just a compliance requirement—it is the foundation that makes analytics, AI, and intelligence possible.

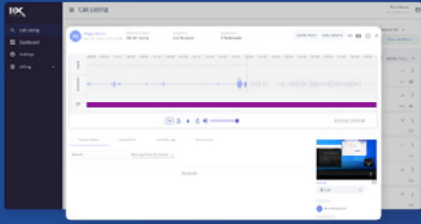
# 75%

of conversations are predicted to will be recorded and analyzed in 2025

# 2.7B

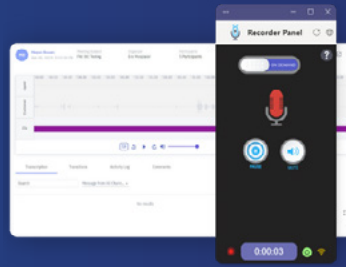
Meeting minutes or **45 million** hours recorded each year

# ▶ PRODUCT FEATURES



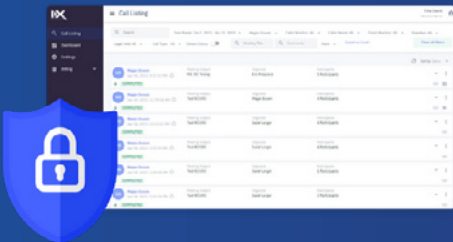
## TARGET MEETINGS

Effortlessly capture specific meetings with Target Meetings feature. Seamlessly schedule, record, and archive meetings vital to your business operations.



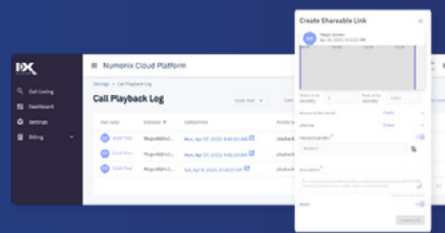
## RECORD ON DEMAND & PCI MUTING

Built-in muting for PCI and sensitive data. This feature activates during automatic or on-demand call recordings via the Teams App, ensuring recording integrity.



## DATA SECURITY

Roles based access and two-factor authentication, allows only authorized users access.



## SECURE SHARE

Calls are digitally signed for tamperproofing and validation. Easily and securely share as needed with internal or external contacts.

**IXCLOUD DELIVERS SECURE, COMPLIANT CALL RECORDING WITH AI-POWERED REVIEW—WITHOUT COMPLEXITY, COMPROMISE, OR INFRASTRUCTURE OVERHEAD.**

