



# IXCLOUD FOR ZOOM COMPLIANCE CALL RECORDING SOLUTION

Powered by IXCloud Hybrid Compliance Recording

**IXCloud for Zoom is a cloud-native compliance recording solution designed to enhance and extend your Zoom recording environment. By securely integrating with Zoom, IXCloud captures and processes recorded interactions after the call, enabling organizations to meet regulatory requirements while maintaining full control over their data.**

Designed for regulated industries but available to any enterprise client who wants compliance-caliber features and security, IXCloud provides a centralized, compliant repository for Zoom recordings, along with advanced tools for search, review, retention, and audit. The platform is designed for rapid deployment, operational efficiency, and long-term scalability. With a comprehensive set of features to support compliance and performance monitoring, IXCloud enables teams to securely manage conversations, streamline review workflows, and maintain readiness in a dynamic regulatory landscape.

## AI-DRIVEN POST-CALL ANALYTICS

IXCloud supports AI-driven post-call analytics, allowing reviewers to apply AI processing on demand to selected Zoom recordings. This enables teams to accelerate review workflows, extract key insights, and enhance oversight, while maintaining full control over when and how AI is used.

### INNOVATIVE FEATURES



Roles-Based Access Control



Intuitive Web-Based User Interface



Granular Retention Profiles By Groups



Legal Hold



Call Playback Log



Secure Call Sharing (Internal and External with Expiring Links)



GDPR Deletion



Call Activity Record And System Audit Trail



Transcription Including Keyword Search (Optional Add-On)



OPEN API



AI-Driven Post-Call Analytics



Flexible Recording Modalities (Audio, Video, Screen Capture)

## BENEFITS



**Long Term Storage**  
Secure, compliant repository for Zoom recordings



**Cloud-Native Architecture**  
Designed for scalability, availability, and ease of maintenance



**Rapid Deployment**  
Quick and straightforward implementation with minimal overhead



**Data Sovereignty**  
Support for regional and regulatory data requirements

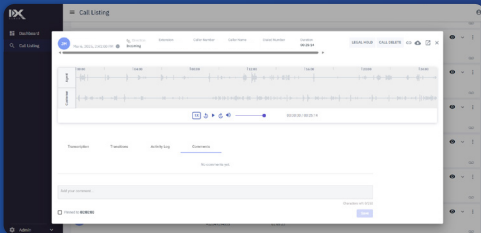


**Bring Your Own Storage (Azure)**  
Flexibility to use your own Azure storage account for enhanced control



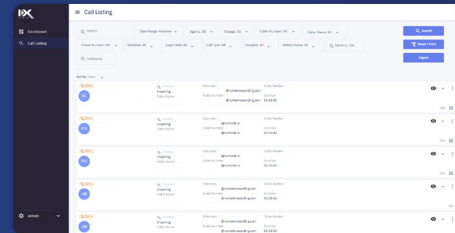
**Supports Compliance Objectives**  
Designed to support regulatory frameworks such as HIPAA, MiFID II, GDPR, and others

## PRODUCT FEATURES



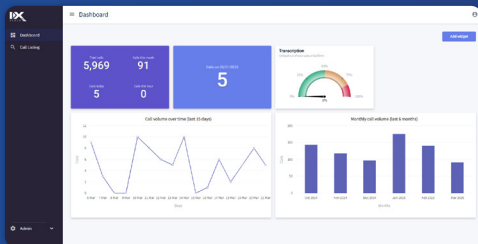
### CALL DETAILS

Access detailed information for each recorded interaction. Review available transcription, audit activity, apply legal hold, add notes, or initiate GDPR deletion requests.



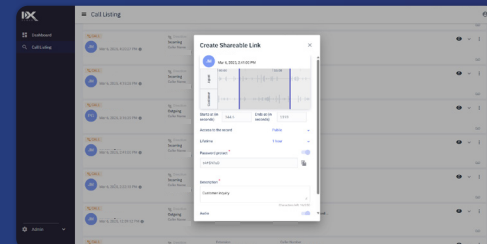
### CALL LISTING

Quickly search and retrieve recordings using filters such as user, date, time, caller details, and more. Keyword search is available when transcription is enabled.



### DASHBOARD

View key metrics including recording volumes, storage utilization, and transcription usage through a centralized dashboard.



### SECURE CALL SHARING

Recordings are encrypted using AES 256-bit encryption and digitally signed for integrity. Share recordings securely with internal or external stakeholders using controlled access links, without downloading unencrypted files.